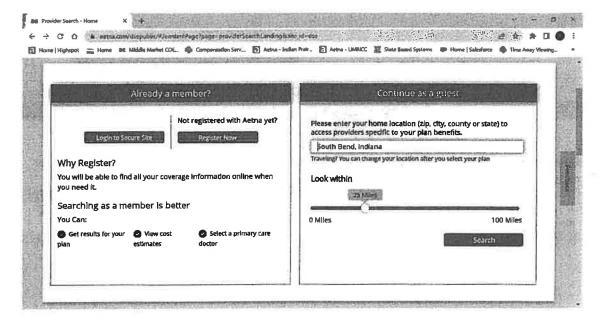
Welcome to Aetna!

Please be advised that our most up to date source for locating providers is at www.docfind.com. After your effective date, you can log onto Aetna Health (our secure members' area website) and/or Aetna Health (our mobile app) in order to search for "Choice Point of Service II (Open Access)" providers, whether by provider name, zip code, city, or county.

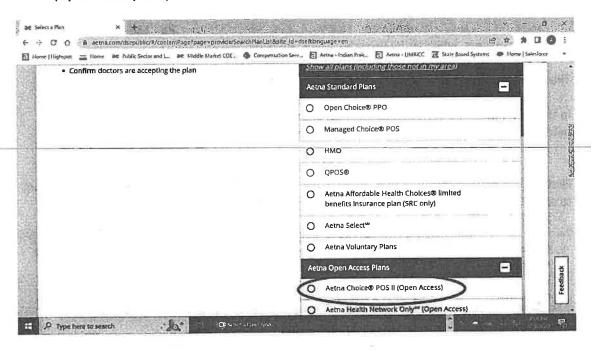
The Choice Point of Service II (Open Access) is replacing your previous PPO plan.

In the meantime, you can still search for providers via <u>www.docfind.com</u>. The screen shots below will give you step by step directions to search for providers.

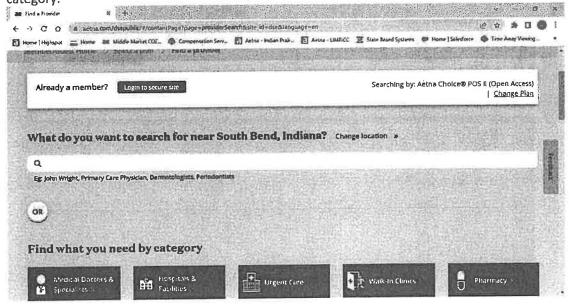
First, go to <u>www.docfind.com</u> and under "Continue as Guest", indicate the geography you want to search in. For this example, let's use "South Bend, IL" as our area, and press "search".



Next, you will be asked to select a plan. Under "Aetna Open Access Plans", choose **Aetna Choice POS II (Open Access)** and press continue:



From here, you can search for all types of providers and facilities, whether by specific name or category:



<u>Please note:</u> Depending on the criteria you select during your search, DocFind may limit search results for proprietary reasons at 500 total results, even though more results are available.

To obtain a more refined listing it is recommended that you further narrow your request using additional search criteria (such as specialty, name, hospital affiliation, languages spoken, and/or other criteria).